COOKIE POLICY

Last updated: 03/10/2023

This Cookie Policy explains how DCH Software Limited (doing business as FindQo, Tenantin, Kurd Shopping) ("**Company**," "**we**," "**us**," and "**our**") uses cookies and similar technologies to recognise you when you visit our website at https://findqo.ie, https://findqo.com, https://tenantin.ie and https://kurdshopping.com ("**Website**") the mobile applications FindQo, Tenantin, Kurd Shopping (the "**Apps**"). It explains what these technologies are and why we use them, as well as your rights to control our use of them.

In some cases, we may use cookies to collect personal information, or that becomes personal information if we combine it with other information.

What are cookies?

Cookies are small data files that are placed on your computer or mobile device when you visit a website. Cookies are widely used by website owners in order to make their websites work, or to work more efficiently, as well as to provide reporting information.

Cookies set by the website or app owner (in this case, DCH Software Limited) are called "first-party cookies." Cookies set by parties other than the website owner are called "third-party cookies." Third-party cookies enable third-party features or functionality to be provided on or through the website or app (e.g., advertising, interactive content, and analytics). The parties that set these third-party cookies can recognize your computer both when it visits the website or app in question and also when it visits certain other websites and apps.

Why do we use cookies?

We use first- and third-party cookies for several reasons. Some cookies are required for technical reasons in order for our Website to operate, and we refer to these as "essential" or "strictly necessary" cookies. Other cookies also enable us to track and target the interests of our users to enhance the experience on our Online Properties. Third parties serve cookies through our Website for advertising, analytics, and other purposes. This is described in more detail below.

How can I control cookies?

You have the right to decide whether to accept or reject cookies. You can exercise your cookie rights by setting your preferences in the Cookie Consent Manager. The Cookie Consent Manager allows you to select which categories of cookies you accept or reject. Essential cookies cannot be rejected as they are strictly necessary to provide you with services.

The Cookie Consent Manager can be found in the notification banner and on our website. If you choose to reject cookies, you may still use our website, though your access to some functionality and areas of our website may be restricted. You may also set or amend your web browser controls to accept or refuse cookies.

The specific types of first- and third-party cookies served through our Website and the purposes they perform are described in the table below (please note that the specific cookies served may vary depending on the specific Online Properties you visit):

Types of Cookies:

First-Party Cookies

First-party cookies are directly stored by the website (or domain) you visit. These cookies allow website owners to collect analytics data, remember language settings, and perform other useful functions that provide a good user experience.

Third-Party Cookies

Third-party cookies are created by domains that are not the website (or domain) that you are visiting, hence the name third-party. They are typically used for cross-site tracking, retargeting and personalised advertising.

Cookie Categories:

Strictly Necessary Cookies

These cookies are essential in order to enable you to navigate the website and use its features, such as accessing secure areas of the platform. Without these cookies, services you have asked for, like shopping baskets or checkout features, cannot be provided.

To prevent non-genuine users and/or malicious software from engaging in abusive activities on our platform, reCAPTCHA and the cookies it requires to function are classified as strictly necessary to ensure the overall safety of our marketplace.

For the privacy of our users, we only use Google Analytics to process obscured and/or non-personally identifiable data to track and understand aggregated usage metrics on our platform, such as number of visitors and unique visits. With these privacy safeguards, Google Analytics and the cookies it requires to function are classified as strictly necessary.

Analytics Cookies

These cookies collect information about how visitors use our website, for instance, which pages users visit most often, which links they click on if they get error messages from certain pages. etc.

These cookies do not collect information that can personally identify a user. Any information these cookies collect is aggregated and, therefore, anonymous. Their sole purpose is to help improve website functions.

Functional Cookies

These cookies allow us to remember some of the choices you make and provide an enhanced, more personalised experience (e.g. remembering your username and password for login, your search view preferences between sessions etc).

These cookies can also be used to remember changes you have made to text size, fonts and other parts of web pages that you can customise.

They may also be used to provide services you have asked for such as watching a video or posting a comment. The information these cookies collect may be anonymised and cannot track your browsing activity on other websites.

Advertising Cookies

These cookies are used to deliver advertisements that are more relevant to you and your interests as you browse the internet. They are also used to limit the number of times you see an advertisement as well as help measure the effectiveness of the advertising campaign.

They are usually placed by advertising networks with the website operator's permission. They remember that you have visited a website and this information is shared with other organisations such as advertisers.

Quite often, marketing or advertising cookies will be linked to site functionality provided by the other organisation.

Please see here for an extensive list of Ad technology providers.

You can find more information about the cookies we use and the vendors we work with in the table below:

Targeting Cookies

These cookies may be set through our site by our advertising partners. They may be used to show you relevant adverts. The user cannot be identified from these cookies or ad personalisation.

You can find more information about the individual cookies we use and the purposes for which we use them in the table below

Vendor	Cookie	Type	Category	Purpose
FindQo Tenantin	adserver_ccid	First Party	Strictly Necessary	This cookie stores information about the last search performed by the user on the site.
FindQo Tenantin	userID	First Party	Strictly Necessary	This cookie is only set for agents and is an identifier in the form of a randomly-generated alphanumeric string which is used to identify a professional real estate agent session.
CloudFlare	__cfduid	Third Party	Strictly Necessary	This cookie is set by CloudFlare, a company that provides internet security services. It is used to apply security settings to protect users.

Doubleclick	DSID	Third Party	Advertising	Used by doubleclick for remarketing, optimisation, reporting and attribution of online adverts
Doubleclick	permutive-id	Third Party	Advertising	This Doubleclick cookie is used for retargeting, optimisation, reporting and attribution of online adverts
Doubleclick	cto_lwid	Third Party	Advertising	Collects data on visitor behaviour from multiple websites, in order to present more relevant advertisement - This also allows the website to limit the number of times that the visitor is shown the same advertisement.
Doubleclick	IDE	Third Party	Advertising	Used for serving targeted advertisements that are relevant to users across the web by measuring the conversion rate of ads presented to the user.
Doubleclick	permutive-session	Third Party	Advertising	This Doubleclick cookie is used for retargeting, optimisation, reporting and attribution of online adverts
Doubleclick	GED_PLAYLIST_ACTIVITY	Third Party	Advertising	This cookie is set to count the number of times a specific visitor is shown a specific ad – the cookie enables the advertisers to differentiate the specific ads shown and thereby making the advertising more efficient.

Doubleclick.net	pixel	Third Party	Advertising	A/B Tasty is an A/B testing solution that allows you to modify website pages using a visual editor, without writing any code, and without technical knowledge. You can then measure which versions of your pages produce the best results for your objectives.
Doubleclick.net	view	Third Party	Advertising	Ads view measurement
Doubleclick.net	N3402	Third Party	Advertising	Ads view measurement
Google	__gads	Third Party	Advertising	This cookie is associated with the DoubleClick for Publishers service from Google. It is used to register what ads have been shown to the user.
Google	S	Third Party	Analytics	Cookie from Google that collects certain information used to help improve services, including the pages users visit most often and whether users get error messages from certain pages
Google	SIDCC	Third Party	Advertising	A security cookie to protect a user's data from unauthorized access

Google	DV	Third Party	Advertising	Security cookie to authenticate users, prevent fraudulent use of login credentials, and protect user data from unauthorized parties.
Google	OTZ	Third Party	Advertising	Cookie used by Google Analytics that provides an aggregate analysis of Website visitors
Google	1p-conversion	Third Party	Advertising	Ads conversion measurement
Google	CONSENT	Third Party	Advertising	Used by Google to remember the user's consent. It contains a timestamp
Google	1P_JAR	Third Party	Advertising	Cookie used to gather website statistics and track conversion rates
Google	ga-audiences	Third Party	Advertising	Audience measurement

Google	gen_204	Third Party	Analytics	Ads view measurement
Google	activeview	Third Party	Advertising	Ads view measurement
Google	activity	Third Party	Advertising	Ads view measurement
Google AdSense	_gcl_au	Third Party	Strictly Necessary	Used by Google AdSense for experimenting with advertisement efficiency across websites using their services
Google Adwords	AID	Third Party	Advertising	Cookie from Google adwords. These are used to optimize ad offerings on the google display network and search engine.
Google Adwords	SID	Third Party	Advertising	Cookie from Google adwords. These are used to optimize ad offerings on the google display network and search engine.
Google Adwords	SAPISID	Third Party	Advertising	Cookie from Google adwords. These are used to optimize ad offerings on the google display network and search engine.
Google Adwords	APISID	Third Party	Advertising	Cookie from Google adwords. These are used to optimize ad offerings on the google display network and search engine.

Google Adwords	HSID	Third Party	Advertising	Cookie from Google adwords. These are used to optimize ad offerings on the google display network and search engine.
Google Adwords	NID	Third Party	Advertising	Cookie from Google adwords. These are used to optimize ad offerings on the google display network and search engine.
Google Adwords	SSID	Third Party	Advertising	Cookie from Google adwords. These are used to optimize ad offerings on the google display network and search engine.
Google Adwords	ANID	Third Party	Advertising	Cookie from Google adwords. These are used to optimize ad offerings on the google display network and search engine.
Google Adwords	APISID	Third Party	Advertising	Cookie from Google adwords. These are used to optimize ad offerings on the google display network and search engine.
Google AdWords Conversion	https://googleads.g.doubleclick.net/pagead/conversion/	Third Party	Advertising	Ads conversion measurement

Google Analytics	_gat_UA-1011713-1	Third Party	Strictly Necessary	Google analytics cookies captures anonymised data to understand how users engage with the site
Google Analytics	_gat_gtag_UA_1011713_31	Third Party	Strictly Necessary	Google analytics cookies captures anonymised data to understand how users engage with the site
Google Analytics	_gat_UA-1011713-33	Third Party	Strictly Necessary	Google analytics cookies captures anonymised data to understand how users engage with the site
Google Analytics	_hjTLDTest	Third Party	Analytics	Hotjar cookie used to capture user behavior
Google Analytics	collect	Third Party	Analytics	Measure traffic and behavior on site
Google Tag Manager	gtm_auth	Third Party	Analytics	Cookie from Google Tag Manager. These are used for debugging purposes for tag management and expire when the browsing sessions end. Cookies won't be set for visitors, only people who has access to GTM and using the Debug pane.
Google Tag Manager	gtm_debug	Third Party	Analytics	Cookie from Google Tag Manager. These are used for debugging purposes for tag management and expires when the browsing

				sessions end. Cookies won't be set for visitors, only people who has access to GTM and using the Debug pane.
Google Tag Manager	gtm_preview	Third Party	Analytics	Cookie from Google Tag Manager. These are used for debugging purposes for tag management and expire when the browsing sessions end. Cookie won't be set for visitors, only people who has access to GTM and using the Debug pane.
Google Universal Analytics	_ga	Third Party	Strictly Necessary	Google analytics cookies captures anonymised data to understand how users engage with the site
Google Universal Analytics	_gid	Third Party	Strictly Necessary	Google analytics cookies captures anonymised data to understand how users engage with the site
HotJar	_hjDoneTestersWidgets	Third Party	Analytics	This cookie is set once a visitor submits their information in the Recruit User Testers widget. It is used to ensure that the same form does not re-appear if it has already been filled in. Lasts 365 days
Hotjar	_hjid	Third Party	Analytics	Hotjar cookie used to capture user behavior
HotJar	_hjDonePolls	Third Party	Analytics	Hotjar cookie set as soon as a user completes a poll to ensure they don't get asked to fill it in again
HotJar	_hjIncludedInSessionSample	Third Party	Analytics	This cookie is associated with web analytics functionality and services from Hot Jar. It uniquely identifies a visitor during a single browser session and indicates they are included in an audience sample.

HotJar	_hjMinimizedPolls	Third Party	Analytics	Hotjar cookie set as soon as a user completes a poll to ensure they don't get asked to fill it in again
HotJar	_hjShownFeedbackMessage	Third Party	Analytics	Hotjar cookie that is set when a visitor minimizes or completes Incoming Feedback.
HotJar	_hjClosedSurveyInvites	Third Party	Analytics	Hotjar cookie used to store user interaction with an invitation to survey modal
HotJar	_hjMinimizedTestersWidgets	Third Party	Analytics	This cookie is set once a visitor minimizes a Recruit User Testers widget. It is used to ensure that the widget stays minimized when the visitor navigates through the site. Lasts 365 days
Hotjar	__hssrc	Third Party	Analytics	Hubspot cookie implemented by HotJar used to gather information about user interaction
Hotjar	__hstc	Third Party	Analytics	Hubspot cookie implemented by HotJar used for tracking visitors.
Hotjar	ajs_anonymous_id	Third Party	Analytics	A randomly generated string used to count how many people visit us by tracking if they have visited before

Hotjar	ajs_group_id	Third Party	Analytics	Set by HotJar. This cookie tracks visitor usage and events within the website. Lifespan is determined by HotJar.
Hotjar	ajs_user_id	Third Party	Analytics	Set by HotJar. This cookie helps track visitor usage, events, target marketing, and can also measure application performance and stability
Hotjar	hubspotutk	Third Party	Analytics	Hubspot cookie implemented by HotJar and used to keep track of a visitor's identity. This cookie is passed to HubSpot on form submission and used when deduplicating contacts
Hotjar	_fbp	Third Party	Analytics	Used by Facebook to deliver a series of advertisement products

How can I control cookies on my browser?

As the means by which you can refuse cookies through your web browser controls vary from browser to browser, you should visit your browser's help menu for more information. The following is information about how to manage cookies on the most popular browsers:

- Chrome
- Internet Explorer
- Firefox
- Safari
- Edge
- Opera

In addition, most advertising networks offer you a way to opt out of targeted advertising. If you would like to find out more information, please visit:

- Digital Advertising Alliance
- Digital Advertising Alliance of Canada

- European Interactive Digital Advertising Alliance

What about other tracking technologies, like web beacons?

Cookies are not the only way to recognize or track visitors to a website. We may use other, similar technologies from time to time, like web beacons (sometimes called "tracking pixels" or "clear gifs"). These are tiny graphics files that contain a unique identifier that enables us to recognize when someone has visited our Website or opened an email including them. This allows us, for example, to monitor the traffic patterns of users from one page within a website to another, to deliver or communicate with cookies, to understand whether you have come to the website from an online advertisement displayed on a third-party website, to improve site performance, and to measure the success of email marketing campaigns. In many instances, these technologies are reliant on cookies to function properly, and so declining cookies will impair their functioning.

Do you use Flash cookies or Local Shared Objects?

Websites may also use so-called "Flash Cookies" (also known as Local Shared Objects or "LSOs") to, among other things, collect and store information about your use of our services, fraud prevention, and for other site operations.

If you do not want Flash Cookies stored on your computer, you can adjust the settings of your Flash player to block Flash Cookies storage using the tools contained in the Website Storage Settings Panel. You can also control Flash Cookies by going to the Global Storage Settings Panel and following the instructions (which may include instructions that explain, for example, how to delete existing Flash Cookies (referred to "information" on the Macromedia site), how to prevent Flash LSOs from being placed on your computer without your being asked, and (for Flash Player 8 and later) how to block Flash Cookies that are not being delivered by the operator of the page you are on at the time).

Please note that setting the Flash Player to restrict or limit acceptance of Flash Cookies may reduce or impede the functionality of some Flash applications, including, potentially, Flash applications used in connection with our services or online content.

Do you serve targeted advertising?

Third parties may serve cookies on your computer or mobile device to serve advertising through our Website. These companies may use information about your visits to this and other websites in order to provide relevant advertisements about goods and services that you may be interested in. They may also employ technology that is used to measure the effectiveness of advertisements. They can accomplish this by using cookies or web beacons to

collect information about your visits to this and other sites in order to provide relevant advertisements about goods and services of potential interest to you. The information collected through this process does not enable us or them to identify your name, contact details, or other details that directly identify you unless you choose to provide these.

How often will you update this Cookie Policy?

We may update this Cookie Policy from time to time in order to reflect, for example, changes to the cookies we use or for other operational, legal, or regulatory reasons. Please, therefore, revisit this Cookie Policy regularly to stay informed about our use of cookies and related technologies.

The date at the top of this Cookie Policy indicates when it was last updated.

Where can I get further information?

If you have any questions about our use of cookies or other technologies, please email us at hello@findqo.ie or by post to:

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